

Terms of use for the SBB Community.

By using the SBB Community, you declare that you agree to the following terms of use.

The terms of use valid at the specific time the SBB Community is used shall apply in each case. SBB reserves the right to change these terms of use at any time. You should therefore visit this page regularly to find about any changes. Additional conditions may apply if you make purchases via our website, use certain functions or enter competitions.

The SBB Community is based on services and systems provided from abroad by the company Lithium AG. By using the SBB Community, you are also accepting the Privacy Policy of Lithium valid at the time.

1. SBB provides this community platform to help develop dialogue between customers. Any opinions expressed belong to the individual authors and are not representative of SBB.

The following content in particular is not permitted:

a. Illegal or otherwise undesirable content, particularly content that is defamatory, libellous, racist, discriminatory, hateful, sexist, pornographic, vulgar, harassing, violent, threatening, abusive or otherwise harmful.

b. Posts that violate the rights of third parties.

Photos, images etc. may only be uploaded if you have the consent of all person(s) depicted in them. Only content for which you have all the necessary rights (particularly copyright) in relation to the intended use can be uploaded (e.g. only photos you have taken yourself).

c. Posts that have no relation or only a tenuous relation to the published topic or the aim of "customers helping customers"; or posts that are wholly or partly promotional in nature.

d. It is prohibited to use the community platform to transmit chain e-mails, viruses, Trojans or any other similar elements.

2. SBB reserves the right to refrain from publishing posts in full or in part without consulting the authors or to remove posts in full or in part if they are deemed to be prohibited by moderators. In such cases, the user profile may be blocked. The author can also expect to face legal action in the case of extremely serious misuse.

3. The user name of the author is provided alongside each post. By clicking on this user name, the public profile of the user is displayed. Each user has a public profile which corresponds to the details used in the respective Facebook or SwissPass account selected during the registration. The user can change this information after registration under 'My settings'.

4. All visits to a topic or a post are recorded anonymously. The figures are shown in the topic overview (visits).

5. SBB reserves the right to

- contact users in exceptional cases,
- analyse how the community is used with anonymised data for statistical purposes,
- amend these terms of use at any time.

We ask all participants in the SBB Community to report violations of these rules using the 'Report Inappropriate Content' function.

6. SBB is not liable for any errors or omissions posted by SBB in SBB Community content. In addition, SBB does not assume any liability whatsoever for content posted by users in the SBB Community.

To the extent permitted by law, SBB rejects all liability for loss or damage of any kind incurred by users or third parties in relation to accessing or using the SBB Community. Moreover, SBB AG accepts no responsibility for the content and availability of third-party websites accessed and/or displayed via external links on the SBB Community platform. We disassociate ourselves from all content that may be illegal or violate common decency. If the availability of the SBB Community is disrupted, SBB shall not be liable to the user for any loss of data or any other resulting damages.

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